

SureMDM®

Secure. Monitor. Manage.



Supported Platforms



SureMDM by 42Gears is an intuitive and powerful Unified Endpoint Management (UEM) solution for Android, iOS/iPadOS, Windows, Linux, macOS, Chrome OS, Apple TV, Wear OS, VR, and IoT platforms. Deploy, manage, and secure mobile devices and the content they hold, keep corporate data safe, and remotely monitor and repair any device from an easy-to-use central console.



Enroll, Deploy, and Provision All of Your Devices With Ease

Enroll and set up devices in SureMDM quickly and easily. Use a wide range of possible enrollment methods, including Android Enterprise Enrollment, Zero-Touch Enrollment, Apple Business Manager, Windows Autopilot, Zebra StageNow, Samsung KME, QR codes, and more.



Manage All Devices from an Intuitive Central Web Console

Experience superior performance with the new version of SureMDM Console (v3.0), a single, intuitive interface to manage all your devices and get the device-related information you need to make informed decisions.



42Gears Partners with Intel for Intel vPro and AMT Integration

Use Out-of-Band management to control devices independent of their Operating System. Remotely turn devices on or off, maintain a remote session even as a device reboots, and more.



Android Enterprise and Apple Business Manager Support

Set up, configure, and deploy corporate-owned Android and Apple devices right out-of-the-box.

Key Features:



Keep Your Devices and Data Safe

Enforce rigorous password policies and push content, applications, and identity certificates over-the-air. On Bring-Your-Own-Devices (BYOD), separate corporate apps from personal-use apps.



Monitor and Reinforce Responsible Device Behavior

Automatically activate policies based on time, location, or a device's current Wi-Fi network. Remotely locking, rebooting, or wiping devices that are stolen or that violate configured settings ensure fine-grained device control.



Remote Support and Troubleshooting

Skip the commute needed for in-person repairs with the ability to view and control devices remotely, with screen recording. With multi-admin remote control, multiple IT admins can simultaneously collaborate in real-time and run diagnostics on devices.



Advanced Analytics and Data Visualization

The SureMDM console provides a graphical view of device details, status, alerts, and notifications. Monitor non-compliant devices and visualize data by customizing reports as per requirements. Schedule and generate reports for the required time frames.



COD, BYOD, CYOD, and COPE Profile Support

- ▶ Set admin and user privileges as per device profile to ensure device security and control.
- ▶ Secure corporate data on Corporate-Owned Devices (COD) and remotely wipe corporate data as per company-specific privacy policies.
- ▶ Provide easy access to approved applications within the encrypted work container on employee-owned devices.



Alerts and Notifications

Use the built-in messaging application to broadcast alerts and messages from the SureMDM console.



Mobile Application Management

Bulk-purchase and distribute apps from the central console directly to enrolled devices with Apple Business Manager, Google Play Store, and SureMDM App Store.



Mobile Email Management and Microsoft 365 Support

Define and enforce security compliance policies and secure Office 365 apps and corporate emails.



Linux Device Management

Simplify the entire Linux device lifecycle management process with capabilities such as Linux Kiosk Mode, Remote Support, Compliance Jobs, and Content Distribution.



Wearable Support Management

Monitor, restrict, and support Apple Watches and Wear OS devices.



Things Management

Harness 42Gears Things Management Technology to monitor and manage peripheral devices like printers, batteries, cradles, and Internet of Things (IoT) devices from the SureMDM console.



VR Device Management

Keep VR devices and content secure by pushing app updates and files to all devices at once. Single-application mode ensures devices function as intended, preventing device misuse and bolstering user engagement.



Deep Thought, a First-of-its-kind Conversational AI Chatbot

Chat with Deep Thought via voice or text to pull device-related information with just a click.



Multi-Language Support

SureMDM currently supports English, Spanish, German, French, and Italian.

Why choose SureMDM?

- ▶ A strong partner ecosystem with more than 130 partners across the globe.
- ▶ **Industry Accolade:** IDC MarketScape 2022 recognized SureMDM as a leader in Ruggedized/Internet of Things device deployments.
- ▶ **Technical Superiority:** With over 13 years in the UEM industry, we have seamlessly supported more than 5 million device deployments across 115+ countries.
- ▶ **Agility and Scalability:** SureMDM ensures unlimited scalability and business agility. We offer a common agent for SaaS and On-premise.
- ▶ **Customer Satisfaction:** 90% of users recommended SureMDM on Gartner Peer Insights.
- ▶ **Real-time Support:** You get real-time 24/7 technical support via call/chat/email/ticket.
- ▶ **Product Customization:** Quick turnaround on feature and customization requests.
- ▶ **Value for Money:** Realize a 25X return on investment and 60% less time managing your device ecosystem with SureMDM.

Integrations



About 42Gears

42Gears is a leading Gartner and IDC recognised Unified Endpoint Management (UEM) solution provider. Our diverse range of management solutions include UEM, Things, VR, and Wearable Management, Private Device Farm, Contact Management, Intelligent Camera Blocking, and Mobile Threat Defense. With over 18,000 customers in 115 countries, 42Gears solutions have a proven track record of success in any industry.



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